# Mobile App Terms and Conditions

By downloading or using the app, these terms will automatically apply to you – you should make sure therefore that you read them carefully before using the app. We are offering you this app to use for your own personal use without cost, but you should be aware that you cannot send it on to anyone else, and you’re not allowed to copy, or modify the app, any part of the app, or our trademarks in any way. You’re not allowed to attempt to extract the source code of the app, and you also shouldn’t try to translate the app into other languages, or make derivative versions. The app itself, and all the trade marks, copyright, database rights and other intellectual property rights related to it, still belong to Mary G’s.

At the bottom of these terms and conditions you will find our private policy.

Mary G’s is committed to ensuring that the app is as useful and efficient as possible. For that reason, we reserve the right to make changes to the app or to charge for its services, at any time and for any reason. We will never charge you for the app or its services without making it very clear to you exactly what you’re paying for.

You should be aware that there are certain things that Mary G’s will not take responsibility for. Certain functions of the app, such as the ability to download, will require the app to have an active internet connection. The connection can be Wi-Fi, or provided by your mobile network provider, but Mary G’s cannot take responsibility for the app not working at full functionality if you don’t have access to Wi-Fi, and you don’t have any of your data allowance left.

If you’re using the app outside of an area with Wi-Fi, you should remember that your terms of agreement with your mobile network provider will still apply. As a result, you may be charged by your mobile provider for the cost of data for the duration of the connection while accessing the app, or other third party charges. In using the app, you’re accepting responsibility for any such charges, including roaming data charges if you use the app outside of your home territory (i.e. region or country) without turning off data roaming. If you are not the bill payer for the device on which you’re using the app, please be aware that we assume that you have received permission from the bill payer for using the app.

Along the same lines, Mary G’s cannot always take responsibility for the way you use the app. While our staff will - of course - take all reasonable care to make sure nothing happens to your device, we don’t accept liability for damage to it, unless it’s caused by any negligence or wilful misconduct by our staff. You also need to make sure that your device stays charged – if it runs out of battery Mary G’s cannot accept responsibility.

At some point we may wish to update the app. The app is currently available on Android and iOS – the requirements for both systems (and for any additional systems we decide to extend the availability of the app to) may change, and you’ll need to download the updates if you want to keep using the app. Mary G’s does not promise that it will always update the app so that it is relevant to you and/or works with the iOS/Android version that you have installed on your device. However, you promise to always accept updates to the application when offered to you. We may also wish to stop providing the app, and may terminate use of it at any time without giving notice of termination to you. Unless we tell you otherwise, upon any termination, (a) the rights and licenses granted to you in these terms will end; (b) you must stop using the app, and (if needed) delete it from your device.

**How to contact us or make a complaint**If you have any questions about this Private Policy, if you wish to update information we hold about you or if you wish to make a complaint about our collection, use or disclosure of your personal information under this Privacy Policy, please contact:
 **Mary G’s
Corner of Keen & Woodlark Streets Lismore, NSW 2480
PH: (02) 66222924**

**F: (02) 66218040**

**E:** **info@marygs.com.au**

**W:** [**www.marygs.com.au**](http://www.marygs.com.au)We will take reasonable steps to remedy any issue resulting from our failure to comply with our privacy obligations.

*Last updated: July, 2015*

**Mobile App Private Policy**

Mary G’s has created this privacy policy to demonstrate our firm commitment to your privacy and the protection of your information.

This Private Policy covers our treatment of personal information that we collect, use and disclose. We may update this Private Policy from time to time. The most current version will be located on our website and is also available by contacting the Hotel directly. By our website, or by providing any personal information to us, you consent to the collection, use and disclosure of your personal information as set out in this Private Policy. If you have any question or concerns, please contact the Hotel directly.

**Types of personal information collected
The types of personal information that we collect and hold may include any or all of the following:**

* **Name, address(es), telephone number(s) and other contact details;**
* **Electronic address(es);**
* **Other personal information required to provide our service eg. Interests**

**You do not have to provide us with any personal information, however if you do not do so we may not be able to provide you with the services you have requested.**

**How we collect personal information
Generally, we collect personal information directly from you, such as;**

* **By downloading our Mobile App to your mobile device**
* **When you submit information through our website;**
* **In person;**
* **By filling out an “opt in” members card form**

**Why we collect, use and disclose personal information
We will use the personal information we collect for the purpose disclosed at the time of collection, or otherwise as set out in this Private Policy. We will not use your personal information for any other purpose without seeking your consent, or where authorized or required by law.**

**We will collect personal information for the following purposes:**

* **To establish and maintain your relationship with us;**
* **To provide the services you have requested from us;**
* **Or to answer any inquiry you make**

We will never share, sell, or rent individual personal information with anyone for their promotional use without your advance permission or unless ordered by a court of law. Information submitted to us is only available to employees managing this information for purposes of contacting you or sending mail outs based on your request for information, and to contracted service provider Roller Networks Australia Pty Ltd for purposes of providing services relating to our communications with you. Roller Networks Australia Pty Ltd are a service provider used by Mary G's to hold your personal information on behalf of Mary G's. Roller Networks Australia Pty Ltd take reasonable steps to ensure data security including use of industry leading hosting providers in Australia and the United States. As such it is likely that your personal information will be disclosed to a recipient in the United States solely for the purpose of Roller Networks Australia Pty Ltd providing the service to Mary G's.

**Why did you receive a mailing from us?**
Our email and SMS marketing is permission based. If you received a mailing or SMS notification from us, our records indicate that you have expressly shared this address for the purpose of receiving information in the future ("opt-in"). We respect your time and attention by controlling the frequency of our mailings. If you believe you have received unwanted, unsolicited email or SMS sent via this system or purporting to be sent via this system, please forward a copy of that email or SMS with your comments to info@marygs.com.au for review.

**How can you stop receiving email from us**
Each email sent contains an easy, automated way for you to cease receiving email from us. If you wish to do this, simply follow the UNSUBSCRIBE button at the end of any email, otherwise contact the Hotel directly by either phone or email detailed at the end of this Private Policy.

**How you can access your personal information**We will take reasonable steps to make sure that the personal information we collect, use or disclose is accurate, complete and up to date,. If your personal details change such as your address or phone number please contact the Hotel directly by either phone or email detailed at the end of this Private Policy. **At your request, we will provide you with a copy of any personal information which we hold about you, unless an exception under the Privacy Act 1988 applies. We will promptly acknowledge and investigate any complaint about the way we manage personal information.**

**How we protect your privacy**
We use appropriate security measures to protect against the loss, misuse and alteration of data used by our system.

**Use of Web Beacons**
When we send you emails, we may include a web beacon to allow us to determine the number of people who open our emails. When you click on a link in an email, we may record this individual response. Web beacons collect only limited information, such as a cookie identifier, time and date of a page being viewed, and a description of the page on which the Web Beacon resides (the URL). We collect such information for statistical and maintenance purposes that enables us to continually evaluate our performance. Web Beacons can be refused when delivered via email. If you do not wish to receive Web Beacons via email, you will need to disable HTML images or refuse HTML (select Text only) emails via your email software.

**How to contact us or make a complaint**If you have any questions about this Private Policy, if you wish to update information we hold about you or if you wish to make a complaint about our collection, use or disclosure of your personal information under this Privacy Policy, please contact:
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